

# Web Advertising

Rafael Ferreira da Silva rafsilva@isi.edu

http://rafaelsilva.com

Note to other teachers and users of these slides: We would be delighted if you found this our material useful in giving your own lectures. Feel free to use these slides verbatim, or to modify them to fit your own needs. If you make use of a significant portion of these slides in your own lecture, please include this message, or a link to our web site: <u>http://www.mmds.org</u>



#### MATHEMATICALLY ANNOYING ADVERTISING:

https://xkcd.com/870/



USC INF 553 – Foundations and Applications of Data Mining (Fall 2018)

## **Chapter 8 Overview**

- Ability of all sorts of Web applications to support themselves through advertising
- Most lucrative venue for on-line advertising: SEARCH
- Adwords model (Google): matching search queries to advertisements
  - Algorithms for optimizing this assignment
  - **Greedy** algorithms
  - **Online** algorithms
- Selecting items to advertise at an on-line store
  - Use collaborative filtering



## Types of Web Ads

- Advertisers post ads directly
  - Craig's List, auto trading sites
- Advertisers pay for display ads to be placed on Web sites
  - Fixed price per *impression* (one display of the ad with download of page by a user)
- Online stores show ads
  - Amazon, Macy's, etc.
  - Not paid for by manufacturers of product advertised
  - Selected by store to maximize probability customer will buy product
  - Collaborative Filtering
- Search ads are placed among results of a search query
  - Advertisers bid for right to have their ad shown in response to certain queries
  - Pay only if ad is clicked on



#### Search Ads

Google	nutcracker los angeles ballet	
	All News Images Videos Shopping More Settings Tools	
	About 2,920,000 results (0.59 seconds)  The Nutcracker Tickets CA 2018   Ballet Los Angeles Tickets  Ad www.ticketnetwork.com/losangeles-ca/ballet ▼  Ad a structure for ticketnetwork.com: 4.3 = 3.907 reviews	
	Buy 2018 The Nutcracker Tickets - Live in Los Angeles, CA - Tickets On Sale Downloads. Secure Checkout. Amenities: Instant Ticket Downloads, Interactive 1,000,000s of Tickets, Choose Your Seats, PayPal Accepted.	gis
	Showtimes for The Nutcracker and the Fou	All
	All times are in PT Today Tomorrow Fri, Nov 9	Abou
	All times     Morning     Afternoon     Evening     Night       iPic     Westwood - Map     Standard     10:20 pm	US Ad Enro Impa
	AMC Century City 15 - MapStandard9:45 pm3D7:45 pm	Ear Ad Accr Focu
	ArcLight Santa Monica - Map Standard 8:40pm 9:25pm	GIS Ad
	More showtimes	Why

gis course Q All Videos News Images Maps More Settings Tools

About 39,200,000 results (0.46 seconds)

#### USC GIS Grad Certificates | 100% Online and Accessible

Enroll in **GIS Courses** with Best-In-**Class GIS** Certificate Programs from USC. Start Jan 7! Real-World Impact. Be the Best in Industry. Online Flexibility. Career Advancement. Hands-On **GIS** Experience.

#### Earn GIS Degree or Certificate | Penn State World Campus | PSU.edu Ad worldcampus.psu.edu/PennStateOnline/GIS-Programs •

Accredited & Nationally Recognized **Geographic Information System Program** Online. Career-Focused Curriculum. GRE Waivers Available. Grounded in Tradition.

#### GIS Technology Masters Degree | University of Arizona Online (Ad) uaonline.arizona.edu/ -

Advance Your Career in the High-Growth Geospatial Industry. Get started! Why Arizona Online · Apply Today · Graduate Degrees · 100% Online Degrees



#### Search Ads

- Impression of an Ad
  - Ad is displayed
  - A user clicked on the ad link to download the page
- Search engine charges advertisers for impression of their ads



### Google AdWords

#### Create an ad

	,,,,	
Headline ?	INF 553	Ad preview: The foll shown to users. Lear
Description line 1 🕐	Foundations and applications of data mining	Side ad
Description line 2 🕐	Map reduce, LSH, link analysis, stream data -8	INF 553 www.usc.edu Foundations and
Display URL ?	www.usc.edu	Map reduce, LSF
Final URL 🕐	http:// 🜩 www.usc.edu	INF 553 www.usc.edu
URLs for mobile		Foundations and
	Ad extensions expa product images. Take a tour	

To get started, write your first ad below. Remember, you can always create more ads later. Learn how to write a great text ad

Ad preview: The following ad previews may be forma shown to users. Learn more

#### IF 553 ww.usc.edu bundations and applications of data mining ap reduce, LSH, link analysis, stream data

INF 553 www.usc.edu Foundations and applications of data mining Map d extensions expand your ad with additional information roduct images.



### **Google AdWords**

#### Select keywords -

Your ad can show on Google when people search for the keywords you choose here. These keywords also determine which managed placements are good matches for your ads.

Tips

- Start with 10-20 keywords.
- · Be specific: avoid one-word keywords. Choose phrases that customers would use to search for your products and services.
- By default, keywords are broad matched to searches to help you capture a wider range of relevant traffic. Use match types to control this.
- · Learn more about choosing effective keywords.

Enter one keyword per line.

usc informatics usc data mining	~	Catego « Add « Add « Add « Add « Add « Add « Add « Add	bry: University Of Southern California all from this category southern california university california southern university the university of southern california southern university of california universities in southern california university of southern california
		campus « Add « Add	university southern california university in southern california
		« Add california	where is university of southern
		« Add	southern california universities



## Matching Keywords with Searches

• Match types: exact, phrase, broad, negative





#### Match Type Examples

Match type	Example keyword	Example search	What searched can be matched?
Broad	women's hats	buy ladies hats	Misspellings, synonyms, etc
Phrase	"women's hats"	buy women's hats	Include phrase or its close variation
Exact	[women's hats]	women's hats	Exact term or close variation
Negative	-women	men hats	Without term



#### eBay: Direct Placement of Ads





#### **Display Ads**





### **Online Algorithms**

#### Classic model of algorithms

- You get to see the entire input, then compute some function of it
- In this context, "offline algorithm"

#### Online Algorithms

- You get to see the input one piece at a time, and need to make irrevocable decisions along the way
- Make decisions without knowing the future
- For search: only know past queries and current query; don't know what queries will come in later
- Similar to handling data streams
- An online algorithm cannot always do as well as an offline algorithm



### Example 8.1

- Knowing the future could help
- Manufacturer A of antique furniture bids 10 cents on search term "chesterfield"
- Manufacturer B of conventional furniture bids 20 cents on both terms "sofa" and "chesterfield"
- Both have monthly budget of \$100
  - A can place its ad 1000 times, B can place its ad 500 times
- Query "chesterfield" arrives
- Can only display one ad
- Might display B's ad because B bid more, but...



## Example 8.1

- Knowing the future could help
- Manufacturer A of antique furniture bids 10 cents on search term "chesterfield"
- Manufacturer B of conventional furniture bids 20 cents on both terms "sofa" and "chesterfield"
- Both have monthly budget of \$100
  - A can place its ad 1000 times, B can place its ad 500 times
- Query "chesterfield" arrives
- Can only display one ad
- Might display B's ad because B bid more
- However, if there are many queries for "sofa" and few for "chesterfield," A will never spend its full budget
- Sending "chesterfield" queries to A might increase overall revenue
- Without knowing the future, on-line algorithm may not perform as well as offline



## **Offline Query-Ad Matching Problem**

- Advertisers, each
  - Bids on keywords : "sofa": 10 cents/impression
  - Has a budget, e.g., \$100/mon
- A set of queries in some month, say Sep 2015
  - e.g., 600 "chesterfield", 100 "sofa"
- Find assignments of queries to bids, such that
  - Total profit is maximized



## **Greedy Approach**

- Consider two furniture manufacturers A and B
  - A: bids 20 cents on "chesterfield"; 10 cents on "sofa"
  - B: bids 10 cents on "chesterfield"
  - Both A and B have budget: \$100/mon
- Queries: 600 "chesterfield", 100 "sofa"
  - "chesterfield": 500 to A => profit: \$100
  - "chesterfield": 100 to B => profit: \$10
  - => Total profit: \$110



#### Non-Greedy Approach

- Consider two furniture manufacturers A and B
  - A: bids 20 cents on "chesterfield"; 10 cents on "sofa"
  - B: bids 10 cents on "chesterfield"
  - Both A and B have budget: \$100/mon
- Queries: 600 "chesterfield", 100 "sofa"
  - "sofa": 100 to A => profit: \$10
  - "chesterfield": 450 to A => profit: \$90
  - "chesterfield": 150 to B => profit: \$15

=> Total profit: \$115



## **Optimal Solution**

- Consider two furniture manufacturers A and B
  - A: bids 20 cents on "chesterfield"; 10 cents on "sofa"
  - B: bids 10 cents on "chesterfield"
  - Both A and B have budget: \$100/mon
- Queries: 600 "chesterfield", 100 "sofa"
- Optimal solution: assignment of queries to bids that generates the largest profit
  - e.g., non-greedy in previous slide is optimal



#### Comparison

Bids	Chestfield	Sofa	Budget
Α	20 cents	10 cents	\$100
В	10 cents		\$100

Queries	Chestfield (600)	Sofa (100)	Profit
А	500		\$100
В	100		\$10

Queries	Chestfield (600)	Sofa (100)	Profit
А	450	100	\$100
В	150		\$15

Greedy Total profit: \$110 Non-Greedy Total profit: \$115



#### What if ...?

- Consider two furniture manufacturers A and B
  - A: bids 20 cents on "chesterfield"; 10 cents on "sofa"
  - B: bids 10 cents on "chesterfield"
  - Both A and B have budget: \$100/mon
- Query: 400 "chesterfield" and 100 "sofa"
  - Greedy approach works better => profit: \$90
  - Any assignment of "chesterfield" to B will lose money, i.e., profit < \$90</li>



#### **Online Bipartite Matching**

## The Matching Problem

- Simplified version of the problem of matching ads to search queries
- "Maximal matching": involves bipartite graphs with two sets of nodes
- All edges connect node on left set to node in right set



#### Bipartite graph



Figure 8.1: A bipartite graph



#### **Example: Bipartite Matching**



#### **Nodes: Queries and Ads**

Goal: Match queries to ads so that maximum number of matchings are made



#### **Example: Bipartite Matching**



M = {(1,a),(2,b),(3,d)} is a matching Cardinality of matching = |M| = 3



#### **Example: Bipartite Matching**



Maximal matching: a matching that contains the largest possible number of matches Perfect matching: all vertices of the graph are matched



## Matching Algorithm

- Problem: Find a maximal matching for a given bipartite graph
  - A perfect one if it exists
- There is a polynomial-time offline algorithm based on augmenting paths (Hopcroft & Karp 1973, see <a href="http://en.wikipedia.org/wiki/Hopcroft-Karp\_algorithm">http://en.wikipedia.org/wiki/Hopcroft-Karp\_algorithm</a>)
- But what if we do not know the entire graph upfront?



## **Online Graph Matching Problem**

- Initially, we are given the set **ads**
- In each round, one set of query terms is added
  - Relevant edges are revealed
  - Indicate which advertisers have bid on those query terms
- At that time, we have to decide to either:
  - Pair the **query** with an **ad**
  - Do not pair the **query** with any **ad**



#### Online Graph Matching: Example



## **Greedy Algorithm**

- Greedy algorithm for the online graph matching problem:
  - Pair the new query with any eligible ad
    - If there is none, do not pair query
- How good is the algorithm?



#### **Competitive Ratio**

For input *I*, suppose greedy produces matching *M<sub>greedy</sub>* while an optimal matching is *M<sub>opt</sub>*

**Competitive ratio =** 

min<sub>all possible inputs I</sub> (|M<sub>greedy</sub>|/|M<sub>opt</sub>|)

(what is greedy's <u>worst</u> performance <u>over all possible</u> inputs /)



## Analyzing the Greedy Algorithm

- Consider a case: *M<sub>greedy</sub>*≠ *M<sub>opt</sub>*
- Consider the set *Q* of queries matched in *M<sub>opt</sub>* but not in *M<sub>greedy</sub>*
- A is the set of ads that are adjacent (linked)

to a <u>non-matched query</u> in **Q** that are

#### <u>already matched</u> in *M<sub>greedy</sub>*

- If there exists such a non-matched (by *M<sub>greedy</sub>*) ad adjacent to a non-matched query, then greedy would have matched them
- Since ads A are already matched in M<sub>greedy</sub> then
   (1) |M<sub>greedy</sub>|≥ |A|





## Analyzing the Greedy Algorithm

- Summary so far:
  - Queries *Q* matched in *M<sub>opt</sub>* but not in *M<sub>greedy</sub>*
  - (1)  $|M_{areedv}| \geq |A|$
- There are at least |Q| such ads in A  $(|\mathbf{Q}| \leq |\mathbf{A}|)$  otherwise the optimal algorithm

couldn't have matched all queries in Q

- So:  $|\mathbf{Q}| \leq |\mathbf{A}| \leq |\mathbf{M}_{areedy}|$
- Q': matched in  $M_{opt}$  and also in  $M_{areedy}$ 
  - $|\mathbf{M}_{opt}| = |\mathbf{Q}| + |\mathbf{Q'}|$  and  $|\mathbf{Q'}| \le |\mathbf{M}_{greedy}|$
- By definition of **Q** also:  $|\mathbf{M}_{opt}| \le |\mathbf{M}_{greedy}| + |\mathbf{Q}|$ 
  - Worst case is when  $|Q| = |A| = |M_{areedy}|$
- $|M_{opt}| \le 2|M_{greedy}|$  then  $|M_{greedy}|/|M_{opt}| \ge \frac{1}{2}$
- Competitive Ratio = ½

chool of Engineering Information Sciences Institute Greedy's worst performance over all possible inputs I





34

#### Worst-case Scenario



- Worst case is when  $|Q| = |A| = |M_{greedy}|$
- Q = {c,d} queries with no matching ad
- A = {1,2} ads that are adjacent to a query in Q but are already matched to another query
- $|M_{greedy}| = 2, |Q| = 2, |A| = 2$
- Optimal matching: (1,c), (2,d), (3,b), (4,a)
- $|M_{opt}| = 4$
- $|M_{greedy}|/|M_{opt}| = \frac{1}{2}$  (competitive ratio)



#### Web Advertising
# History of Web Advertising

#### • Banner ads (1995-2001)

- Initial form of web advertising
- Popular websites charged \$X for every 1,000
   "impressions" of the ad
  - Called "CPM" rate (Cost per thousand impressions)
  - Modeled similar to TV, magazine ads
- From untargeted to demographically targeted
- Low click-through rates
  - Low Return on Investment (ROI) for advertisers

HOME PAGE T	ODAY'S PAPER VIDEO MOST F	POPULAR Edition: U.S. / Global	Subscribe: Home	Delivery (Disite)   Log In   Desister New-
		Che New Yor Monday, March 12, 2012 Last	<b>k Eimes</b>	SHOP NOW AT Marcjacobs.com
	🕑 🛛 Get a Full	Times Experience.	BECOME A DIGITAL	
	Searn	ING DIRECT	Follow Us 🛐 🏕 I 👘 • Subscribe	to Home Delivery   Personalize Your Weather
WORLD U.S. POLITICS NEW YORK BUSINESS DEALEOOK TECHNOLOGY SPORTS SCIENCE HEALTH ARTS STIVLE OPINION Autos Blogs Books Cartoons Classifieds Crosswords	U.S. Sergeant Is Said to Kill 16 Civilians in Afghanistan By TAMOOS WHAT and GRAAM BOWLEY Nine children were among the dead after an American soldier stalked from home to home in attacks in a rural stretch of southern Afghanistan, Afghan and American officials said. Resa Comments (884) NEWS ANALVSIS In Assessing the Damage, Fears of an Empholdened Talkbach	Farm Falmers for A Group's Experience Speaks for By JESSE WARLEY The San Francisco Drug Users' Union is one trach devices removed the device for trach the device removed the device removed the device for trach the device removed the device removed the device for trach the device removed the d	The New York Time Users of several Stock, ETF, Finds	<ul> <li>Krugman: What Greece Means</li> <li>Edsall: The Reproduction of Privilege</li> <li>Op-Ed: The Constitution</li> <li>Op-Ed: Asleep at the Controls</li> <li>The Stone: Defending Science</li> <li>The Stone: Defending Science</li> <li>The Stone: Defending</li> <li>Special Optic Times</li> <li>Special Optic Times</li> <li>Special Optic Times</li> <li>The View Optic Times</li> </ul>
Dining & Wine Education Event Guide Fashion & Style Home & Garden Jobs Movies Music Obluaries Real Estate Sunday Magazine T Magazine Television Theater Travel	By DAVID E BANGER The effects of Sunday's attack on civilians and the recent burning of Korans imperil President Obama's plan to hand control to the Afghans while drawing the Taliban to talks. CAMPAIGN 2012 Labor Leaders Plant to Apply New Clout in Effort for Obama By STEVEN GREENHOUSE A 2010 ruing that set the	Voi in American groups that advices for a rights. Above, a weekly support group at the Occupy Protesters Complain of Police S By COLIN MOYHIMAN Organizers worry that they are under scru same controversial methods used in Muslin Health Care Act Offers Roberts a Sign: By ADAM LIPTAK Considered likely to join the Supreme Court majority either way the case is decided, Chief Justice John G. Roberts Jr. may neve encounter a more important ruling. ♥ Post a Comment (Read (82) ANALYSIS	au cuision office. Surveillance tiny with the a communities. ture Case T T T T T T T T T T T T T	REAT BOOKS MED BY VOOD'S FINEST THESE BOOKS FREE

**CPM**...cost per *mille Mille...thousand in Latin* 



# Performance-based Advertising

- Introduced by Overture around 2000
  - Advertisers **bid** on **search keywords**
  - When someone searches for that keyword, the highest bidder's ad is shown first
  - Advertiser is charged only if the ad is clicked on
- Similar model adopted by Google with some changes around 2002
  - Called Adwords



#### Ads vs. Search Results

Launch your marketplace - Try Sharetribe 30 days for free  Add www.sharetribe.com/ ▼  Quick setup. No developers needed. Free 30 days trial · Open-source solution  Success stories Get started Get started Get started			
Organic results			
$\leftarrow$			



# Web 2.0

- Performance-based advertising works!
  - Multi-billion-dollar industry
- Interesting problem: What ads to show for a given query?
  - (Today's lecture)
- If I am an advertiser, which search terms should I bid on and how much should I bid?
  - (Not focus of today's lecture)



### **Adwords Problem**

- Given:
  - 1. A set of bids by advertisers for search queries
  - 2. A click-through rate (CTR) for each advertiser-query pair
  - 3. A budget for each advertiser (say for 1 month)
  - **4.** A limit on the number of ads to be displayed with each search query
- Respond to each search query with a set of advertisers such that:
  - 1. The size of the set is no larger than the limit on the number of ads per query
  - 2. Each advertiser has bid on the search query
  - **3.** Each advertiser has enough budget left to pay for the ad if it is clicked upon



### **Adwords Problem**

- A stream of queries arrives at the search engine:  $q_1, q_2, ...$
- Several advertisers bid on each query
- When query q<sub>i</sub> arrives, search engine must pick a subset of advertisers whose ads are shown
- Goal: Maximize search engine's revenues
  - Simple solution: Instead of raw bids, use the "expected revenue per click" (i.e., Bid\*CTR)
- Clearly we need an online algorithm!



# **Invalid Clicks**

- Thanks to:
  - Shweta Chandramouli
  - Siran Li
- More links:
  - <u>http://www.google.com/ads/adtrafficquality/#click-fraud-and-invalid-traffic http://googleblog.blogspot.com/2008/03/using-data-to-help-prevent-fraud.html http://www.google.com/ads/adtrafficquality/invalid-click-protection.html
    </u>
  - <u>https://support.google.com/adwords/answer/2549113</u>
  - https://support.google.com/adwords/answer/2375444
  - <u>http://xcitemediagroup.com/competitors-clicking-my-ads-adwords-invalid-clicks</u>
  - http://www.google.com/ads/adtrafficquality/index.html
  - <u>https://support.google.com/adwords/answer/42995?hl=en</u>



# Adwords: Invalid Clicks

- <u>https://support.google.com/adwords/answer/2375444#invalid</u>
- Invalid clicks are basically clicks that Google doesn't consider "real" clicks, such as clicks made by a robot or automated clicking tools. You can see the number and percentage of clicks that have been classified as invalid and automatically filtered from your account by adding the "Invalid clicks" column on your Campaigns or Dimensions tabs. Don't worry, you aren't charged for these clicks, and they don't affect your account statistics.



# More from Google...

- Here are just a few examples of what Google may consider to be invalid clicks:
  - manual clicks intended to increase your advertising costs or to increase profits for website owners hosting your ads
  - clicks by automated clicking tools, robots, or other deceptive software
  - extraneous clicks that provide no value to the advertiser, such as the second click of a double-click



# More from Google...

- Each click on an AdWords ad is examined by our system, and Google has sophisticated systems to identify invalid clicks and impressions and remove them from your account data.
- When Google determines that clicks are invalid, we try to **automatically filter them from your reports and payments** so that you're not charged for those clicks. If we find that invalid clicks have escaped automatic detection, you may be eligible to receive a credit for those clicks. These credits are called "invalid activity" adjustments.



#### Using data to help prevent fraud

- <u>http://googleblog.blogspot.com/2008/03/using-data-to-help-prevent-fraud.html</u>
- Our <u>Ad Traffic Quality team</u>: <u>three-stage system</u> for detecting invalid clicks.
- The three stages are: (1) proactive real-time filters, (2) proactive offline analysis, and
   (3) reactive investigations.
- Logs provide us with the repository of data which are used to detect patterns, anomalous behavior, and other signals indicative of click fraud.
- filters (stage 1), which operate in real-time
- stages 2 and 3 which on deeper analysis of the data in our logs
- stage 2: pores over millions of impressions and clicks over longer time period
- looking for unusual behavior in hundreds of different data points
- IP addresses: for a given publisher or advertiser, where are their clicks coming from? Are they all coming from one country or city? Is that normal for an ad of this type?
- Don't identify individuals: look at these in aggregate and study patterns
- Abnormally high number of clicks on a single publisher from the same ISP: does look suspicious and raises a flag for us to investigate



# The Adwords Innovation

Advertiser	Bid	CTR	Bid * CTR
Α	\$1.00	1%	1 cent
В	\$0.75	2%	1.5 cents
С	\$0.50	2.5%	1.125 cents
		Click through rate	Expected revenue

### The Adwords Innovation

Advertiser	Bid	CTR	Bid * CTR
В	\$0.75	2%	1.5 cents
С	\$0.50	2.5%	1.125 cents
Α	\$1.00	1%	1 cent

# **Complications: Budget**

- Two complications:
  - Budget
  - Click-through rate (CTR) of an ad is unknown
- Each advertiser has a limited budget
  - Search engine guarantees that the advertiser will not be charged more than their daily or monthly budget



# Complications: CTR

- CTR: Each ad has a different likelihood of being clicked
  - Advertiser 1 bids \$2, click probability = 0.1
  - Advertiser 2 bids \$1, click probability = 0.5
  - Click-through rate (CTR) is measured historically
    - Very hard problem: Exploration vs. exploitation
       Exploit: Should we keep showing an ad for which we have

good estimates of click-through rate

or

**Explore:** Shall we show a brand new ad to get a better sense of its click-through rate



# **Greedy Algorithm**

#### Our setting: Simplified environment

- There is 1 ad shown for each query
- All advertisers have the same budget **B**
- All ads are equally likely to be clicked
- Value of each ad is the same (=1)

#### • Simplest algorithm is greedy:

- For a query pick any advertiser who has bid 1 for that query
- Competitive ratio of greedy is 1/2



# **Bad Scenario for Greedy**

#### Two advertisers A and B

- A bids on query x, B bids on x and y
- Both have budgets of \$4
- Query stream: x x x x y y y y
  - Worst case greedy choice: **B B B B**
  - Optimal: **AAAABBBB**
  - Competitive ratio = <sup>1</sup>/<sub>2</sub>
- This is the worst case!
  - Note: Greedy algorithm is deterministic it always resolves draws in the same way



# Greedy algorithm with non-equal bids

 Greedy algorithm would assign the query to the highest bidder who still has budget left



- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- **Bidder A<sub>2</sub>:** bid x<sub>2</sub> = 10 budget b<sub>2</sub> = 50
- Assume ties are broken in favor of A<sub>1</sub>

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q			
2 <sup>nd</sup> query q			
3 <sup>rd</sup> query q			
4 <sup>th</sup> query q			
5 <sup>th</sup> query q			
6 <sup>th</sup> query q			
7 <sup>th</sup> query q			
8 <sup>th</sup> query q			



- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- **Bidder A<sub>2</sub>:** bid x<sub>2</sub> = 10 **budget b<sub>2</sub> = 50**
- Assume ties are broken in favor of A<sub>1</sub>

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q	A1	20	50
2 <sup>nd</sup> query q			
3 <sup>rd</sup> query q			
4 <sup>th</sup> query q			
5 <sup>th</sup> query q			
6 <sup>th</sup> query q			
7 <sup>th</sup> query q			
8 <sup>th</sup> query q			



- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- Bidder  $A_2$ : bid  $x_2 = 10$  budget  $b_2 = 50$
- Assume ties are broken in favor of A<sub>1</sub>

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q	A1	20	50
2 <sup>nd</sup> query q	A1	0	50
3 <sup>rd</sup> query q			
4 <sup>th</sup> query q			
5 <sup>th</sup> query q			
6 <sup>th</sup> query q			
7 <sup>th</sup> query q			
8 <sup>th</sup> query q			



- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- Bidder  $A_2$ : bid  $x_2 = 10$  budget  $b_2 = 50$
- Assume ties are broken in favor of A<sub>1</sub>

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q	A1	20	50
2 <sup>nd</sup> query q	A1	0	50
3 <sup>rd</sup> query q	A2	0	40
4 <sup>th</sup> query q			
5 <sup>th</sup> query q			
6 <sup>th</sup> query q			
7 <sup>th</sup> query q			
8 <sup>th</sup> query q			



- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- **Bidder A<sub>2</sub>:** bid x<sub>2</sub> = 10 **budget b<sub>2</sub> = 50**
- Assume ties are broken in favor of A<sub>1</sub>

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q	A1	20	50
2 <sup>nd</sup> query q	A1	0	50
3 <sup>rd</sup> query q	A2	0	40
4 <sup>th</sup> query q	A2	0	30
5 <sup>th</sup> query q	A2	0	20
6 <sup>th</sup> query q	A2	0	10
7 <sup>th</sup> query q	A2	0	0
8 <sup>th</sup> query q	No ad	0	0



# BALANCE Algorithm [MSVV]

- BALANCE Algorithm by Mehta, Saberi, Vazirani, and Vazirani
  - For each query, pick the advertiser with the largest unspent budget
    - Break ties arbitrarily (but in a deterministic way)



# Example: BALANCE

- Two advertisers A and B
  - A bids on query x, B bids on x and y
  - Both have budgets of \$4
- Query stream: x x x x y y y y
- BALANCE choice: A B A B B B \_ \_
  - Optimal: **A A A A B B B B**
- In general: For BALANCE on 2 advertisers Competitive ratio = <sup>3</sup>/<sub>4</sub>



- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- Bidder  $A_2$ : bid  $x_2 = 10$  budget  $b_2 = 50$
- Assume ties are broken in favor of A<sub>1</sub>

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q			
2 <sup>nd</sup> query q			
3 <sup>rd</sup> query q			
4 <sup>th</sup> query q			
5 <sup>th</sup> query q			
6 <sup>th</sup> query q			
7 <sup>th</sup> query q			
8 <sup>th</sup> query q			



- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- Bidder  $A_2$ : bid  $x_2 = 10$  budget  $b_2 = 50$
- Assume ties are broken in favor of A<sub>1</sub>

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q	A2	40	40
2 <sup>nd</sup> query q			
3 <sup>rd</sup> query q			
4 <sup>th</sup> query q			
5 <sup>th</sup> query q			
6 <sup>th</sup> query q			
7 <sup>th</sup> query q			
8 <sup>th</sup> query q			



- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- Bidder  $A_2$ : bid  $x_2 = 10$  budget  $b_2 = 50$
- Assume ties are broken in favor of A<sub>1</sub>

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q	A2	40	40
2 <sup>nd</sup> query q	A1	20	40
3 <sup>rd</sup> query q			
4 <sup>th</sup> query q			
5 <sup>th</sup> query q			
6 <sup>th</sup> query q			
7 <sup>th</sup> query q			
8 <sup>th</sup> query q			



- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- **Bidder A<sub>2</sub>:** bid x<sub>2</sub> = 10 budget b<sub>2</sub> = 50
- Assume ties are broken in favor of A<sub>1</sub>

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q	A2	40	40
2 <sup>nd</sup> query q	A1	20	40
3 <sup>rd</sup> query q	A2	20	30
4 <sup>th</sup> query q			
5 <sup>th</sup> query q			
6 <sup>th</sup> query q			
7 <sup>th</sup> query q			
8 <sup>th</sup> query q			



- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- **Bidder A<sub>2</sub>:** bid x<sub>2</sub> = 10 budget b<sub>2</sub> = 50
- Assume ties are broken in favor of A<sub>1</sub>

'iterbi

School of Engineering Information Sciences Institute

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q	A2	40	40
2 <sup>nd</sup> query q	A1	20	40
3 <sup>rd</sup> query q	A2	20	30
4 <sup>th</sup> query q	A2	20	20
5 <sup>th</sup> query q			
6 <sup>th</sup> query q			
7 <sup>th</sup> query q			
8 <sup>th</sup> query q			

- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- Bidder  $A_2$ : bid  $x_2 = 10$  budget  $b_2 = 50$
- Assume ties are broken in favor of A<sub>1</sub>

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q	A2	40	40
2 <sup>nd</sup> query q	A1	20	40
3 <sup>rd</sup> query q	A2	20	30
4 <sup>th</sup> query q	A2	20	20
5 <sup>th</sup> query q	A1	0	20
6 <sup>th</sup> query q			
7 <sup>th</sup> query q			
8 <sup>th</sup> query q			



- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- Bidder  $A_2$ : bid  $x_2 = 10$  budget  $b_2 = 50$
- Assume ties are broken in favor of A<sub>1</sub>

'iterbi

School of Engineering Information Sciences Institute

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q	A2	40	40
2 <sup>nd</sup> query q	A1	20	40
3 <sup>rd</sup> query q	A2	20	30
4 <sup>th</sup> query q	A2	20	20
5 <sup>th</sup> query q	A1	0	20
6 <sup>th</sup> query q	A2	0	10
7 <sup>th</sup> query q			
8 <sup>th</sup> query q			

- **Bidder A<sub>1</sub>:** bid x<sub>1</sub> = 20 **budget b<sub>1</sub> = 40**
- **Bidder A<sub>2</sub>:** bid x<sub>2</sub> = 10 **budget b<sub>2</sub> = 50**
- Assume ties are broken in favor of A<sub>1</sub>

Query q	Assigned to Bidder (A <sub>1</sub> , A <sub>2</sub> or No Ad)	Remaining Budget for A <sub>1</sub>	Remaining Budget for A <sub>2</sub>
At start		40	50
1 <sup>st</sup> query q	A2	40	40
2 <sup>nd</sup> query q	A1	20	40
3 <sup>rd</sup> query q	A2	20	30
4 <sup>th</sup> query q	A2	20	20
5 <sup>th</sup> query q	A1	0	20
6 <sup>th</sup> query q	A2	0	10
7 <sup>th</sup> query q	A2	0	0
8 <sup>th</sup> query q	No Ad	0	0



# Analyzing BALANCE

- Consider simple case (w.l.o.g.):
  - 2 advertisers,  $A_1$  and  $A_2$ , each with budget B ( $\geq 1$ )
  - Optimal solution exhausts both advertisers' budgets
- BALANCE must exhaust at least one advertiser's budget:
  - If not, we can allocate more queries
    - Whenever both advertisers bid on the query, chosen advertiser's unspent budget only decreases
    - In BALANCE, one budget will be exhausted
- Assume BALANCE exhausts A<sub>2</sub>'s budget, but allocates x queries fewer than the optimal
- Revenue: *BAL = 2B x*



# Analyzing Balance

 $A_2$ 

A<sub>2</sub> Not

 $A_2$  Not

used

used

 $A_1$ 

 $A_1$ 

 $A_1$ 

X

y

Х

y

В

В

В

Queries allocated to  $A_1$  in the optimal solution

Queries allocated to A<sub>2</sub> in the optimal solution Optimal revenue = **2B** 

#### **Balance Algorithm:**

Assume Balance gives revenue = 2B-x or B+y

Unassigned queries should be assigned to  $A_2$ (if we could assign to  $A_1$  we would, since we still have budget) Goal: Show we have  $y \ge x$ 

**Case 1)**  $\leq \frac{1}{2}$  of  $A_1$ 's queries got assigned to  $A_2$ then y >= B/2, so surely y >= x (y+x = B) **Case 2)** >  $\frac{1}{2}$  of  $A_1$ 's queries got assigned to  $A_2$ then x < B/2 and x + y = B so y >= x

**Balance revenue is minimum for** x=y=B/2 Minimum Balance revenue = 3B/2

← Competitive Ratio = 3/4

BALANCE exhausts  $A_2$ 's budget

### **BALANCE: General Result**

- For Balance algorithm with many bidders
- In the general case, worst competitive ratio of BALANCE is 1–1/e = approx.
   0.63
  - Interestingly, no online algorithm has a better competitive ratio!
- Let's see the worst case example that gives this ratio


## Worst case for BALANCE

- N advertisers: A<sub>1</sub>, A<sub>2</sub>, ... A<sub>N</sub>
  - Each with budget **B** = **N**
- Queries:
  - **N**•**B** queries appear in **N** rounds of **B** queries each
- Bidding:
  - Round **1** queries: bidders  $A_1, A_2, ..., A_N$
  - Round **2** queries: bidders  $A_2, A_3, ..., A_N$
  - Round *i* queries: bidders A<sub>i</sub>, ..., A<sub>N</sub>
- Optimum allocation:

Allocate round *i* queries to  $A_i$ 

- Optimum revenue **N**•**B**
- BALANCE:
  - Assigns each query in round 1 to N advertisers equally, since all bid on q1
  - Prefers bidder with largest remaining budget
  - For q2, divided equally among  $A_2$ ,  $A_3$ , ...,  $A_N$
  - For each query qi, advertisers  $A_i$ , ...,  $A_N$  get queries



## **BALANCE Allocation**



- Eventually, budgets of higher-numbered advertisers exhausted
- Want j such that In N In (N-j) = 1 (approximately)

 $B\left(\frac{1}{N} + \frac{1}{N-1} + \dots + \frac{1}{N-j+1}\right) \ge B \qquad \text{Euler showed that as } k \text{ gets large, } \sum_{i=1}^{k} 1/i \text{ approaches } \log_e k.$ 

$$\log_e N - \log_e (N - j) = 1.$$

- j = N(1-1/e) is approximate value where all advertisers are out of budget or do not bid on remaining queries
- Approximate revenue of Balance Algorithm is BN(1-1/e)
- Competitive ration is 1-1/e



## **General Version of the Problem**

- Balance works well when bids are 1,0
- In practice, bids and budgets can be arbitrary
- Consider we have 1 query **q**, advertiser **I**
- In a general setting, BALANCE can perform poorly
- Example 8.9: Consider two advertisers A<sub>1</sub> and A<sub>2</sub>
  - A<sub>1</sub>: *bid*<sub>1</sub> = 1, *budget*<sub>1</sub> = 110
  - A<sub>2</sub>: *bid*<sub>2</sub> = 10, *budget*<sub>2</sub> = 100
  - Consider: we see **10** instances of **q**
  - BALANCE always selects A<sub>1</sub> because it has largest remaining budget
  - Earns total revenue = 10
  - Favors advertiser with larger remaining budget
  - Optimal earns 100



## Modifications Needed to BALANCE Algorithm

- Bias choice of ad in favor of higher bids
- Consider the fraction of budget remaining, so we bias toward using some of each advertiser's budget
- More "risk averse": don't leave too much of any advertiser's budget unused



# Generalized BALANCE Algorithm

- Arbitrary bids: consider query q, bidder i
  - Bid = **x**<sub>i</sub>
  - Budget = **b**<sub>i</sub>
  - Amount spent so far =  $m_i$
  - Fraction of budget left over  $f_i = 1 (m_i/b_i)$
- Define  $\psi_i(q) = x_i^* (1 e^{-f_i})$   $\psi(psi)$ 
  - bid \* (1-e<sup>-(fraction of budget left)</sup>)
- Allocate query q to bidder i with largest value of  $\psi_i(q)$
- Same competitive ratio (1-1/e)



## Example 8.10

- Bidder A<sub>1</sub>: x<sub>1</sub> = 1, b<sub>1</sub> = 110
- Bidder A<sub>2</sub>: x<sub>2</sub> = 10, b<sub>2</sub> = 100
- First occurrence of query q: fraction 1 of budgets b<sub>1</sub> and b<sub>2</sub> remain
- $\psi_1(q) = x_1(1-e^{-f_1}) = 1(1-e^{-1}) = 1 1/e = 0.63$
- $\psi_2(q) = x_2(1-e^{-f_2}) = 10(1-e^{-1}) = 6.3$
- So first q is awarded to A<sub>2</sub>
- $\psi_2(q)$  decreases, but for the next 9 instances of q:  $\psi_2(q) > \psi_1(q)$  and queries are awarded to A<sub>2</sub>
- ◆ For 10<sup>th</sup> instance of q, **remaining fraction of budget b<sub>2</sub> is 1/10**
- $\psi_2(q) = x_2(1-e^{-f_2}) = 10(1-e^{-1/10}) = 0.95$ , which is > 0.63
- After 10 queries q, have spent all of A<sub>2</sub>'s budget, and additional queries q will be awarded to A<sub>1</sub>
- Total revenue for 10 queries q = 100
- Generalized Balance Algorithm: Successfully biased toward higher bids, took into account fraction of budget remaining



## **Additional Observations**

- Algorithm as described does not account for possibility that click-through rate differs for different ads
- Multiply bid by CTR when computing  $\psi$
- Also can consider historical frequency of queries
  - Use historical frequency to predict future frequency



## Adwords Aspects Not in Our Model

Matching bids and search queries:

- In our simplified model, advertisers bid on sets of words
- An advertiser's bid is eligible to be shown for search queries with exactly the same set of words as advertiser's bid
- In reality, Google, Yahoo, Microsoft all offer advertisers "broad matching": inexact matches of the bid keywords
- Examples: subsets, supersets, words with very similar meanings
- Charge advertisers based on complicated formulas that take into account how closely related the search query is to the advertiser's bids
- Proprietary algorithms



## Adwords Aspects Not in Our Model

**Charging Advertisers for Clicks** 

- In our simplified model, when a user clicks on an ad, the advertiser is charged the amount they bid
- Known as a first-price auction
- In reality, search engines use a more complicated system known as a second-price auction
- Each advertiser pays approximately the bid of the advertiser who placed immediately behind them in the auction
  - Example: First-place advertiser would pay the bid of the second-place advertiser plus one cent
- Less susceptible to being gamed by advertisers than first-price auctions
- Lead to higher revenues for search engines
  - https://blogs.cornell.edu/info2040/2012/10/27/google-adwords-auction-a-second-price-sealed-bid-auction/

